

# TVR10/100/1000™

## TRACE • VERIFY • REPAIR

### LAN TESTER



Revision 4

## **Limited Warranty**

The manufacturer warrants to the original consumer that this product is in good working order for a period of one year from the date of purchase. During this period the product will be repaired or replaced without charge for either parts or labor. Repair or replacement as provided under this warranty is the exclusive remedy of the purchaser.

**CAUTION:** The three network jacks are designed to test and withstand PoE voltage, the Cable Tests jack is not. Please take care not to plug the cable test jack into a PoE source. Damage may result.

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Model TVR10/100/1000 User's Guide Revision 4

## **Free DVD**

The TVR1000's big brother, the Real World Certifier, has a DVD describing its use. The DVD includes a clip of the TVR1000 in action. If you would like a copy of this DVD, please call 800.999.2983 or email [cs@bytebrothers.com](mailto:cs@bytebrothers.com).

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## **Section I. Introduction.**

**Negotiation makes networks work.** Twisted pair cable is the standard for local area networks (LANs). Its popularity stems from its ease of use, cost, speed and maybe, most importantly, adaptability. A 10 Base-T device, installed years ago, communicates with a new gigabit switch (1000 Base-T) because the standard that defines Ethernet LANs requires negotiation to a common speed and duplex. For instance, a 100 Base-T, half duplex PC connected to a 1000 Base-T, full duplex switch forces the switch to negotiate "down" to 100 Base-T, half duplex mode. Verify this by connecting the TVR1000 *"inline"* between the two devices and display the negotiated result. This *inline* capability is remarkable and only available on other testers that cost over 7 times the price of the TVR1000. The TVR1000 also tests single LAN ports; cables; tones cables; and detects Power over Ethernet (PoE). But the *inline* test is one of its most popular.

### **The 10 most common LAN install and repair questions answered.**

The TVR1000 is a quick and uncomplicated LAN verification and troubleshooting tool developed by people with expertise in the installation and repair of LANs. Although they owned TDRs and other high priced testers, they desired an easy-to-use, low-cost tester pair that would quickly handle everyday installation and repair tasks common with twisted pair LANs. The result is a tester that quickly answers the 10 most common questions that occur during LAN installation and repair.

#### **LAN devices questions answered...**

Is the hub/switch/PC ON and transmitting? See example 1.

What speed did 2 devices negotiate? *Inline* mode. See example 2.

Is the speed 10,100,1000MB/s, half or full duplex? See example 1.

Is Power over Ethernet (PoE) on the cable? See example 1.

Is the hub/switch/PC reducing my LAN speed? See example 2.

Does the hub/switch/PC appear as such? See example 1.

### **LAN cabling questions answered...**

Is a hub/switch/PC connected to my cable? See example 4.

Does my hub/switch/PC require 2 or 4 pair cable. See example 4.

What pairs are terminated in my cable? See example 6.

Where is my cable in the wiring closet? See example 5.

What hub/switch port is my PC using? See example 5.

Is my cabling straight thru or crossover? See example 6.

Does a cable have inverted pairs or other faults? See example 6.

**The TVR1000 is comprised of two units:** The “Main unit” and the “Remote Probe.” The Main unit performs the bulk of the tests such as determining the LAN device type (is it a hub or PC?); the LAN speed (10,100,1000 MB/s); duplex (full, half); and PoE detection without the need of the Remote Probe. The Remote Probe adds the ability to trace cable locations (by audibly tracing tones placed on the cable by the Main Unit) and to test the wiring of the cable (by decoding and displaying wiring information placed on the cable by the Main Unit).

**Broad capabilities:** TVR1000 helps you locate faulty hubs, switches, PCs , cables and cable connections that are stopping or limiting the performance of your LAN. And, if you install devices that require PoE, it detects whether it is available. These capabilities make the TVR1000 useful whether you install or maintain LANs and LAN devices.

**Designed specifically for 10, 100 and 1000 Base-T LANs:** The TVR1000 tests devices and cabling designed to the 10, 100 and 1000 Base-T standard. This includes wiring paired to EIA(TIA)568B (also called AT&T258A or simply “AT&T”) and EIA(TIA)568A. EIA(TIA)568B is the most popular scheme for Base-T cabling. EIA(TIA)568A is the most popular scheme for ISDN cabling. USOC pairing (typically used for telephones) is not compatible with the 10, 100 or 1000 Base-T standard and is therefore not tested by the TVR1000.

**Multiple test sets in one tester:** To accomplish its goals, the TVR1000 performs tests that, prior to the TVR1000, required 8 different test sets. Plus, the multi-functionality is integrated to provide a combination of quick results that are not available in any other tester. If the TVR1000 is divided by function, it yields a:

- **Hub/switch/PC verifier** that indicates the equipment Device Type (is it a hub/switch or PC?).
- **LAN speedometer** that verifies the speed (10, 100, 1000 MB/s) and duplex of the link (full, half).
- **LAN voltmeter** that detects Power over Ethernet (PoE) and indicates whether it is end span or mid span.
- **Straight thru/crossover cable simulator** that indicates the type of patch cable required.
- **On-line network activity monitor** (*inline* mode) that indicates when data is being transmitted (and at what speed, duplex, etc).
- **Tone probe and tone generator** for tracing cable locations (and the port used)
- **Cable pairs tester** that verifies what cable pairs are wired and identifies straight thru and crossover configurations.
- **Cable termination tester:** Tests for the existence of a LAN device connected at the end of the cable (determines number of cable pairs required by the device).

It is not only the individual functions of the TVR1000 that makes it so useful... but the **creative combination of features** that yield an efficient tester that saves time and gets the LAN working quickly.

**About the manual:** The manual presumes that you have a basic understanding of Base-T LAN terms such as “hub”, “switch”, “PC” and “PoE” and are aware that every connection to a LAN device requires the use of a “straight thru” or “crossover” cable. It does not expect you to be a LAN expert.

## **TVR10/100/1000 ("TVR1000") List of Functions**

The TVR1000 performs the following functions:

**10/100/1000 BASE-T LAN Tests:** The TVR1000 plugs into active hubs, switches and PCs to verify 10, 100 and 1000 Base-T operation.

*Only the Main Unit is required for these tests.*

- Verifies if a LAN device (hub, switch, PC) is ON, its speeds and duplex capability and if it is wired as a hub, switch or PC.
- Verifies the negotiated speed and duplex between any two LAN devices (Inline mode).
- Detects the presence of Power over Ethernet (PoE) and indicates whether it is endspan or midspan.
- Checks if straight thru or crossover patch cable is required.
- Finds speed bottlenecks on 10, 100 and 1000 Base-T LANs.
- On-line monitors LAN link (between two devices). *Inline mode.*

**Cable Testing and toning:** The following tests are performed by the TVR1000 Main Unit and Remote Probe (except where indicated).

- Locates miswired cables.
- Locates missing cables.
- Locates cables that can not support 100Base-T4 and 1000 Base-T operation (for LANs that require 4 pair wiring).\*
- Tests connection to hub (pairs connected to hub).\*
- Tests connection to PC (pairs connected to hub).\*
- Tests installed cables (pairs wired and type).
- Tests patch cables (pairs wired and type).
- Remote Probe helps locate and trace inactive cables.
- Remote Probe traces active cables connected to hubs and PC without interfering with LAN performance.

\* Test performed by the Main Unit only (does not require the use of the Remote Probe).

## **Section II. The Three Phases of LAN Installation**

**For LAN installers and repair personnel.** The TVR1000 is designed for both the LAN installer and the LAN repair person. The tests used during the three phases of LAN installation can just as well be used to repair LANs that are suffering operational problems.

**The installation of a LAN is handled in phases.** The cabling is installed; then the switches and PCs are installed; and then devices such as IP phones and IP cameras. The TVR1000 plays a role during all three phases, saving countless hours of troubleshooting. Specific examples for using the TVR1000 can be found in section VI.

**Phase I. Using the TVR1000 during cable installation.** After the LAN cable has been pulled through the building and terminated, it is good practice to verify that the cabling is terminated properly. It is also a good time to document where each PC cable is located at the hub/switch (before plugging cabling into a new hub, switch or PC). To do this, use the TVR1000 Main Unit's Cable Test jack and the Remote Probe to trace the location of each cable (using the Main Unit's tone generator and Remote Probe's trace capability). Once a cable end is located, label it. Now, without unplugging the cable from the Main Unit, plug the newly located cable end into the Remote Probe's RJ45 jack. The Remote Probe LEDs indicate the number of cable pairs (and whether they are straight thru or crossover). **Single Step operation:** The Remote Probe's combination of cable tracing and cable pairs testing makes cable locating and verification a single step operation. See section VI, test example 6, for additional information.

**Phase II. Using the TVR1000 after the hubs, switches and PCs are installed.** Before connecting the cables to LAN devices, verify that each hub and switch port and PC are operational. To do this: Connect

the Main Unit's 10/100/1000 LAN Test jack (green bordered jack) directly into the device (use the supplied straight thru patch cable) and verify the equipment's Device Type (i.e. is it a hub/switch or PC?); its maximum speed (10,100,1000 MB/s); duplex (full, half); and if PoE\* is available for any devices that might require it. This provides a wealth of information: It verifies that the device is ON (i.e. it is transmitting); the speed and duplex of the device; the Device Type (i.e. does a PC port appear as a PC port?); and if PoE\* is there.

**Phase III. Using the TVR1000 when connecting the cabling to the hubs, switches and PCs.** With the cabling verified (Phase I) and the hubs, switches and PCs checked out (Phase II), all that remains is 1) getting the equipment communicating and 2) verifying each LAN link is performing at the speed and duplex expected. To do this, use the Main Unit's *inline* capability: The *inline* feature (using the 10/100/1000 LAN TESTS jacks) allows you to connect in between any two LAN devices and display the negotiated speed and duplex of the two devices. If the two devices fail to communicate, use the same jacks to simulate a straight thru and crossover cable. See test examples 1 and 2 in Section VI for more detail about *inline* testing.

**\*What is PoE?** Power supplied to network devices over the CAT5/6 cable is named Power over Ethernet (PoE). Many VoIP phones, IP cameras and access points are powered by PoE (instead of requiring an AC outlet). See page 15 for further description.

## **Section III. Faceplate Description.**

### **10/100/1000 LAN TESTS** — — — — —

The following tests utilize these 3 sockets.

**SPEED/DUPLEX LEDs...** Shows 10,100 and/or 1000 MB/s. Color shows full or half duplex. Single port and *inline* mode.

**DATA/LINK LEDs...** Verifies the device type (hub/switch or PC) and presence of Data packets and/or Link pulses.

**PoE LED...** Indicates the presence of Power over Ethernet. Color shows location on either pairs 1,2 3,6 (Endspan) or 4,5 7,8 (Midspan).

**INLINE MODE...** Negotiated speed and duplex of 2 devices.

**INSTANT LINK...** Gets LAN devices communicating by matching them with a simulated straight or crossover cable.

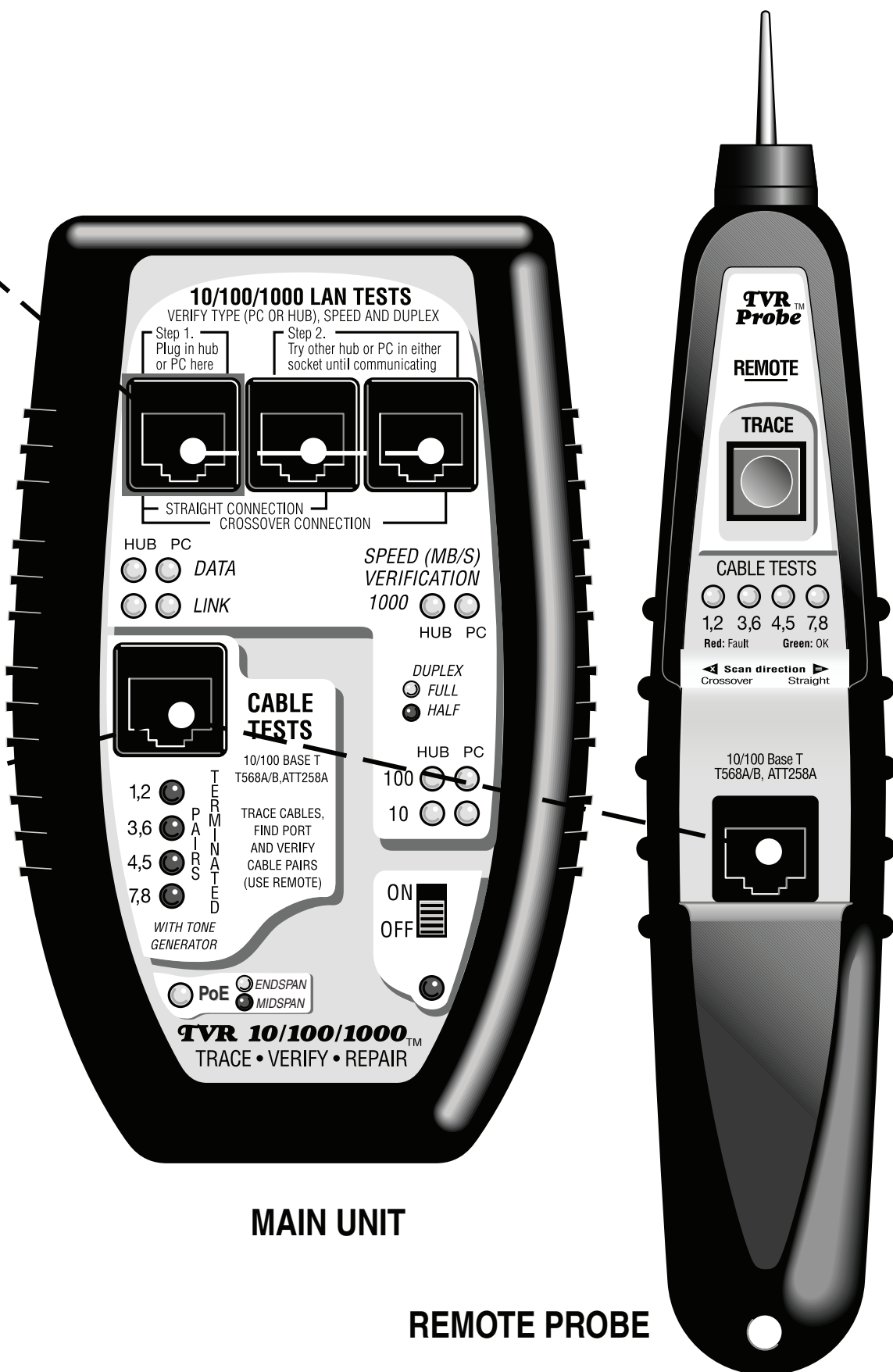
### **CABLE TESTS** — — — — —

The following tests utilize this socket(s)

**tone GENERATOR/PROBE...** Generates a locating tone for use by the Remote probe. The Remote probe finds cables (in crowded wiring closets, etc.) by detecting the tone generated by the main unit. Also useful for locating hub ports.

**CABLE VERIFICATION (SINGLE SIDED)...** (Performed without the need for the Remote probe). Verifies what pairs are connected to the hub, switch or PC. Indicates whether hub, switch or PC expects 2 or 4 pair cable. Do not use this test if PoE is present.

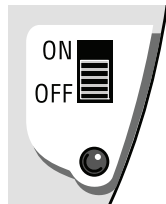
**CABLE VERIFICATION (TWO SIDED)...** Displays what pairs are wired; whether cable is straight thru or crossover; and whether cable has pair reversals. Probe is used for this test.



## **Section IV. Learning the Main Unit's Faceplate**

The TVR1000 Main Unit can be connected to a *single port* of any 10, 100 or 1000 Base-T device and it can be inserted *inline* between any two LAN devices without disrupting LAN communications.

The Main Unit performs the bulk of the tests. The Remote Probe (detailed later in this manual) adds the ability to trace cable locations and determine the pairs configuration of a cable. It is used with the Main Unit to perform its operations.

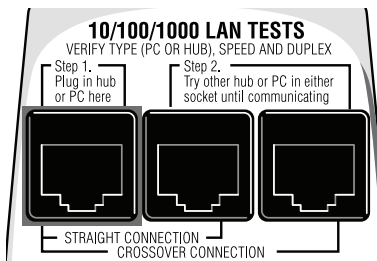


### **Power “ON/OFF” and self-test**

Turns all Main Unit power ON or OFF.

Battery saver feature: 30 minutes

The Main Unit performs a self-test each time it is powered ON (this is indicated by a series of flashing LEDs). If the TVR1000 has had no activity for 30 minutes, the battery saver feature will turn the tester OFF. If the power LED is red, it is time to replace the 9V battery.

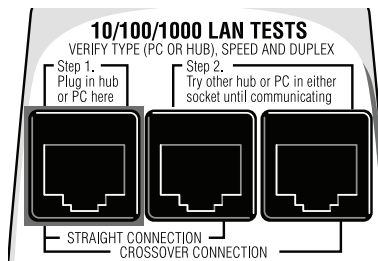


### **10/100/1000 LAN TESTS Jacks**

The Main Unit's upper RJ45 jacks perform the following tests (details of the tests follow later in this section)

- 1) Display the speed and duplex. If a device is capable of 10,100 and 1000 all 3 speed LED(s) will light. Color indicates duplex.
- 2) Verify if a device is wired as a hub, switch or PC and indicate if Data and/or Link pulses are present.
- 3) Detects the presence of Power over Ethernet (PoE) and indicates whether it is endspan or midspan.
- 4) Make an *inline* connection between two devices to determine the negotiated speed and duplex of the link and test the need for a straight thru or crossover cable. The *inline* mode does not disrupt

communications, so the TVR1000 can be used to continuously monitor the link for data and link activity plus speed and duplex.



## Understanding the use of the 10/100/1000 LAN Test's three RJ45 jacks.

These jacks and associated LEDs are the heart of the Main Unit's ability to save you time with your LAN tasks.

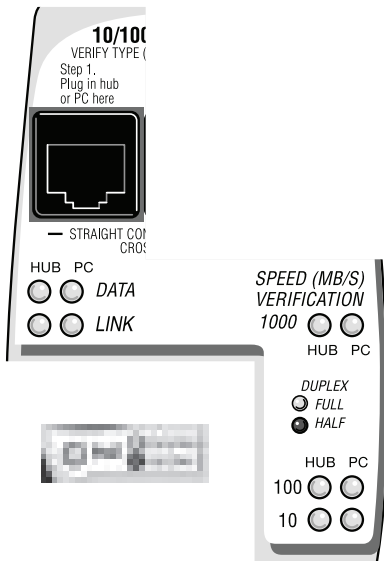
**GREEN JACK (Single port and Inline tests):** The most used jack of the three is the "Green jack" (named by its green border). All three jacks will verify the device type (hub/switch, PC); the presence of Data; Link pulses; Speed/Duplex; and PoE, but the Green jack is used most often because it is a "straight thru" connection to the tester's circuitry making it the best choice for "single port" tests. The LEDs labeling is anticipating that devices connected to the Green Jack will use a straight thru cable.

**MIDDLE JACK (Inline tests):** The middle jack is also connected **straight thru to the tester**. Using the Middle Jack and the Green jack *inline* between two devices creates a straight thru connection.

**RIGHT SIDE JACK (Inline tests):** The jack to the far right is connected to the tester by a crossover connection. Using the Right Side Jack and the Green jack *inline* between two devices creates a crossover connection between the two devices.

All three jacks 1) provide input to the Data, Link, Speed, Duplex and PoE sensing LEDs and 2) simulate both straight thru (=) and crossover (X) connections (allowing you to determine which style patch cable is required to connect the two LAN devices).

*When performing inline tests, first power ON the tester, then allow 3 seconds between plugging in devices (the time it takes the TVR1000 to make a reading).*



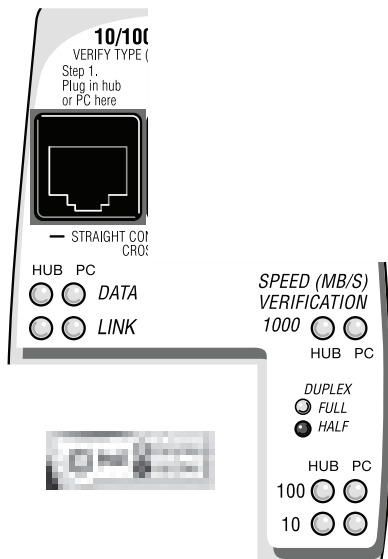
## Single Port testing

Use the Green jack to verify the device type as a hub/switch or a PC; the presence of Data, Link pulses and PoE; and the speed and duplex capability of the device.

First, turn ON the TVR1000. Then, plug the LAN device into the Green jack. The "DATA" and "LINK" LEDs display whether pulses received are from "HUB" or PC (to the TVR1000, a hub and switch are the same). "PC" indicates the device is transmitting on pins 1 and 2 ("1,2"). Hubs and switches transmit on pins 3 and 6 ("3,6"). *Note about crossover cables:* The device will appear opposite of what it is (see Appendix A for "straight" and "crossover" wiring).

The device's speed(s) of 10,100 and 1000 MB/s are displayed on the Main Unit's "SPEED VERIFICATION" LEDs. The color of the LEDs defines the duplex (Full or Half). If a device is capable of multiple speeds and duplexes, all appropriate LEDs will light. If the device has PoE, the PoE LED will light. The color of the LED defines the cable pairs used: Endspan (1,2 and 3,6). Midspan (4,5 and 7,8).

**Example:** A 10,100,1000 MB/s, PoE switch connected to the tester with a straight thru cable: Lights the 10, 100 and 1000 speed LEDs green under the "Hub" column (green is full duplex). If the switch has "autocrossover" capability it will light the same LEDs under the "PC" column (8 LEDs will be lit). The PoE LED will also light. See Appendix A for more on autocrossover. Note: "Full duplex" always implies that half duplex is available.



## Inline testing

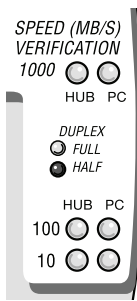
Use the three jacks to determine the negotiated speed and duplex between any two LAN devices. The multiple jacks provide both a straight thru and a crossover connection (if required).

The TVR1000 must be ON before plugging in devices. Using the two RJ45 straight thru patch cables provided with the TVR1000, plug two LAN devices into the leftmost jacks (making a straight thru connection between the two devices). *Allow 3 seconds between plugging in devices (the time it takes the TVR1000 to make a reading).* A reading is taken for each device and displayed across two columns of LEDs. The device that appears as hub (or switch) has its column of LEDs as does the device that appears as a PC. For communication to exist, both columns must have a LED ON. If they don't, move the cable plugged into the center jack to the jack on the far right (making a crossover connection). Once both columns have a LED lit, the devices are communicating and the required patch cable has been determined. If only one column of LEDs comes ON in either jack configuration a problem exists. Isolate the problem by plugging one device at a time into the TVR1000's GREEN Jack (the left jack). The device that does not show any activity on the LEDs is causing the problem. If it is the remote device that is showing no activity, there may be nothing connected at the far end of the cable. See "Cable Tests Jack" later in this section to test for a device on the other cable end.

The LED definitions described on the opposite page (Single Port

testing) are the same for *Inline* testing. The speed/duplex indicated is the result of the two devices *negotiating* to a common speed and duplex. This is termed the "negotiated speed". Speed and Duplex are important considerations because two LAN devices will not to communicate unless they both are operating at the same speed and duplex. For more detailed information about Data and Link pulses see Appendix B. If a device has PoE, the PoE LED will light.

**Negotiating the speed between two LAN devices.** When all devices were 10 Base-T, half duplex, two LAN devices linked together operated at 10 MB/s, half duplex. Today's devices offer a



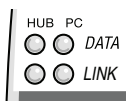
mixture of speed and duplex across 10 MB/s, 100 MB/s and 1000 MB/s. Their capabilities range from being fixed at one speed and duplex to handling all speeds and duplexes. To determine the speed of a link, a negotiation may take place between the two LAN devices. The negotiation normally consists of a mixture of link pulses

and data packets sent between the two devices. As an example, presume unit A (a 100 MB/s, full duplex device) is connected to a unit B capable of 100 MB/s and 1000 MB/s, full or half duplex. If typical, unit A will negotiate with unit B and unit B will reconfigure itself for 100 MB/s, full duplex communication.

**Displaying the DATA packet and LINK pulse activity of the**

**connected device(s).** The DATA and LINK LEDs provide an easy way to identify the device type (does a device appear to be a hub/switch or a PC) but beyond that, as you

become more familiar with the operation of your network devices, you will find the ability to differentiate between data and link pulses to be very helpful. See Appendix B for further details about data and link pulses.



Keeping in mind the above, the following applies:

- If the TVR1000 is connected to only one LAN device, it will display all of the device's speed and duplex capability.
- If the TVR1000 is placed *inline* between two LAN devices, it will display the negotiated speed and duplex of the devices.

If 1000 MB/s equipment is communicating at 100 MB/s:

- The other LAN device is a 100 Base-T.
- There is a "Cable Fault." A cable fault is when a wiring pair is inverted (e.g. pair 1,2 is wired 2,1).
- One or both LAN ports is capable of 1000 MB/s but has been programmed to 100 MB/s (slowing down the link).

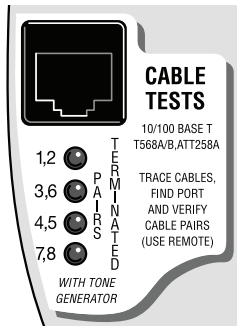
Important: If testing a PC, reboot after connection. Some PCs will select their speed/duplex after detecting the connected device.

**Testing for Power over Ethernet (PoE).** Power supplied to network devices over the CAT5/6 cable is named "Power over Ethernet"



(PoE). Many VoIP phones, IP cameras and access points are powered by PoE instead of the traditional AC outlet (the biggest advantage of PoE is you do not need to run separate AC power). If the PoE is supplied by a PoE capable switch, the power is on pairs 1,2 and 3,6. This is termed "PoE endspan" and will light the PoE test LED *green*. If the power is supplied at the patch panel (by what is called a "PoE injector"), the PoE is on 4,5 and 7,8. This is termed "midspan" and will light the PoE test LED *red*). Higher power versions of PoE use all 4 pair.

PoE is 48VDC but devices that provide PoE usually supply a much lower "discovery voltage" until they sense the proper load has been applied. Use the Green jack or inline connection when testing for PoE.



## CABLE TESTS Jack

The Cable Test section of the Main Unit is an easy-to-use and very powerful part of the TVR1000.

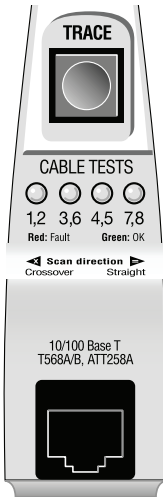
**CAUTION: Do not plug the Cable Tests jack into PoE. Damage may result.**

- **Tone generator/Probe function:** Places a tone (sequentially) on all pairs of the cable. Use the Remote Probe and this tone to trace the location of the cable (e.g. in the wiring closet).
- **Test for presence of a LAN device:** If a device is present, the wiring pairs involved are displayed on the LEDs. See below.
- **Cable Tester:** Displays the cable pairs and other test results on the Remote Probe's LED display. Further explanation of the use of the Remote Probe can be found in section V "Learning the Remote Probe's faceplate."

**Cable Tests only using the Main Unit (do not perform if PoE present).** The TVR1000 Cable Test jack senses LAN device connections (without the use of the Remote Probe). Connections are displayed on the LED panel below the jack (e.g. if LEDs "1,2" and "3,6" are lit, it means that pairs 1,2 and 3,6 are connected to a device). The LAN device can be ON or OFF. This test is most often used to verify the presence of a LAN device at the far end of a cable but it also can be used to locate cables that cannot support 100 or 1000 Base-T operation (some 100 Base-T and all 1000 Base-T devices require 4 pairs of wire so all 4 LEDs must light). In summary, the tests performed by the Cable Test jack (without the Probe) are:

- Tests connection to hub (cable pairs connected to hub).
- Tests connection to PC (cable pairs connected to PC).

## ***Section V. Learning the Remote Probe's Faceplate***



The TVR1000's Remote Probe adds cable tracing and pairs testing capability to the TVR1000. It is used with the Main Unit's Cable Tests jack. The Remote Probe traces cables and tests a cable's pair configuration by tracing signals placed on the cable by the Cable Tests jack (Main Unit). By combining cable tracing and pairs testing in one unit, the TVR1000 Remote Probe has uniquely turned a two step procedure into a one-step process.

### **Tests performed by the Remote Probe (using the Main Unit's Cable Tests jack)**

- Locates miswired cables.\*
- Locates missing cables.\*
- Tests installed cables (pairs wired and type).
- Tests patch cables (pairs wired and type).
- Locates and traces inactive cables.
- Locates active cables to hubs/switches and PCs without interfering with LAN performance.

\* Main unit only. Does not require the use of the Remote Probe

**Tracing tones.** The Remote Probe's tip traces tones transmitted from the Main Unit's Cable Test jack. Any tone detected is amplified and emitted from the Remote Probe's built-in speaker.

Use this capability to trace the location of wires inside a wiring closet or wherever cables are bundled. For instance, it is very common for switch ports to be mislabeled or not labeled at all. These problems can be solved by placing a tone on the wire (using the

Main Unit's Cable Test jack) and tracing it using The Remote Probe. The remote Probe will emit a tone when it is close to (or touching) the cable under test.

Note: The tone generator places a tone on a pair of wires at a time (first 1,2 then 3,6 then 4,5 then 7,8). This is the AT&T 258A wiring scheme. If all 4 pairs are wired, the tone will sound rather steady. If only 1 pair is wired, the tone will only be on for 1/4 of the cycle.

Tips for tracing tones:

- Tracing tones is usually best on wires that are disconnected from any power source. Existing signals on lines can sometimes interfere with the tone signal.
- You will notice that the Main Unit's tone generator circuitry steps the tone from one pair to the next (i.e. "1,2" then "3,6" then "4,5" then "7,8"). Listening to the missing gaps in the tone signal can sometimes be helpful in understanding a problem.
- Maximum sensitivity occurs when the tip is held parallel to the conductors carrying the tone and the volume is high.

*Caution: electrical cables carry a wide variety of signals that are dangerous and can harm the Cable Tests jack. Telephone circuits employ a -48V battery voltage. When ringing, voltages are much higher (90 V RMS on top of the -48V). Also, the PoE voltage (48V) will also harm the Cable Tests jack, so please exercise caution. If you are unsure of safe procedures, do not continue.*

**Determining the pairs that are wired.** Once the cable has been located by tracing the tone, the Remote Probe's RJ45 jack is used to test the wiring of the cable. The Remote Probe decodes the wiring data sent by the TVR1000 Main Unit's Cable Test jack (the

same jack that transmits the tone) and displays the results of the decoding on the Remote Probe's four LEDs. The LEDs meaning is defined by its labeling ("1,2", "3,6", etc); color (Off, Green or Red) and direction of scanning (top-to-bottom or bottom-to-top).

- **Labeling:** If the LED labeled "1,2" is ON, wire pair 1, 2 is wired. The other LED labeling is the same in function.
- **Color:** If the LED lights green, the pair is OK. If the LED lights red, there is a wire fault in that pair (most likely that the wires are inverted i.e. pair 1,2 is wired 2,1). This is indicated on the faceplate as "Green OK" and "Red Fault."
- **Direction of scan:** If the LEDs are lighting in a left-to-right direction (from the left of the probe toward the right of the probe), the cable pairs are wired in a straight thru pattern. If they are lighting in the opposite direction, the pairs are wired in a crossover configuration. This is denoted on the faceplate by the "=" symbol for "Straight" and "X" for "Crossover."
- **Shorted pairs:** If a pair is shorted across itself, it will show up as a non-existent pair (LED will be OFF). If the short is across pairs it will either light one pair red and the other green (simultaneously) or an individual LED will alternate red and green. Summary: Any red color indicates a wiring problem.

See the Appendix A for more information about the subject of wiring.

**The Remote Probe's "One-step process."** In a ONE-STEP PROCESS, this unique device traces a tone, then displays the pairs configuration of the cable without requiring the substitution of another tester or an additional walking trip to the tone generator location.

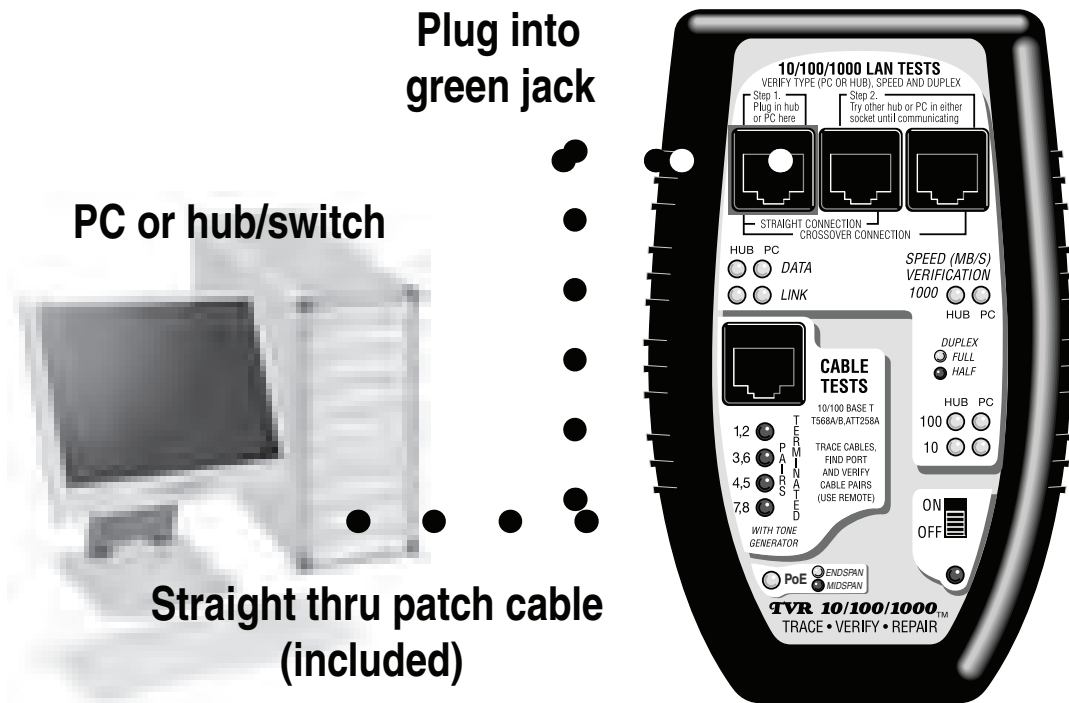
## **Section VI. Performing LAN Tests**

What follows are a few examples of using the TVR1000 to perform typical network troubleshooting. With a little experience, you will be adding your own new tests. If you are new to LAN testing, please read the "Introduction", "The Three Phases of LAN installation", Appendix A, Appendix B and Appendix C of this manual. They will provide you with some basic understanding of LAN networks before you begin testing.

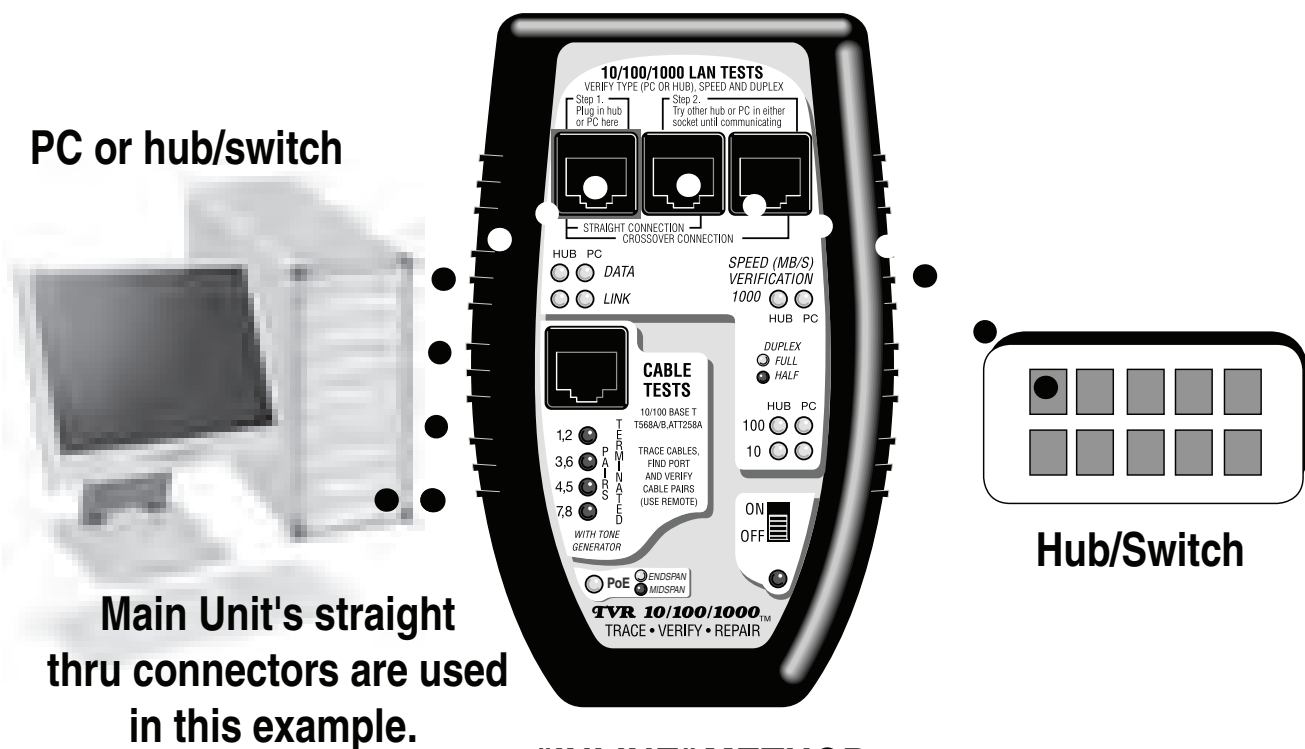
### **Two methods of connecting to a LAN device**

There are two ways to connect the Main Unit to LAN devices. You choose the method based on what test it is you wish to perform. If you wish to test the speed, duplex device type and presence of PoE on a single port, use the Single Port test. If however, you are trying to determine the negotiated speed and duplex of two devices or get two devices to communicate, use the "inline" method.

- I. Single port testing:** The TVR1000 can be connected to any LAN device (even when the LAN is operating). When the Main Unit is connected, it will display the device's Data, Link pulses, Device Type (hub/switch, PC), Speed, Duplex and presence of PoE.
- II. Inserted *inline* between two LAN devices:** The TVR1000 can be inserted in a LAN segment without disrupting LAN communications between the two LAN devices. Because the TVR1000 can display the *negotiated* speed and duplex of both devices plus simulate a straight thru or crossover cable connection, it helps you to quickly sort out many problems. It also is used as an activity monitor of link pulses, data packets and as a monitor of the speed, duplex and PoE of the LAN link without affecting the link. *When the TVR1000 is connected inline between two active devices, the devices negotiate to determine their common speed and duplex. This is termed "negotiation."*



## SINGLE PORT METHOD



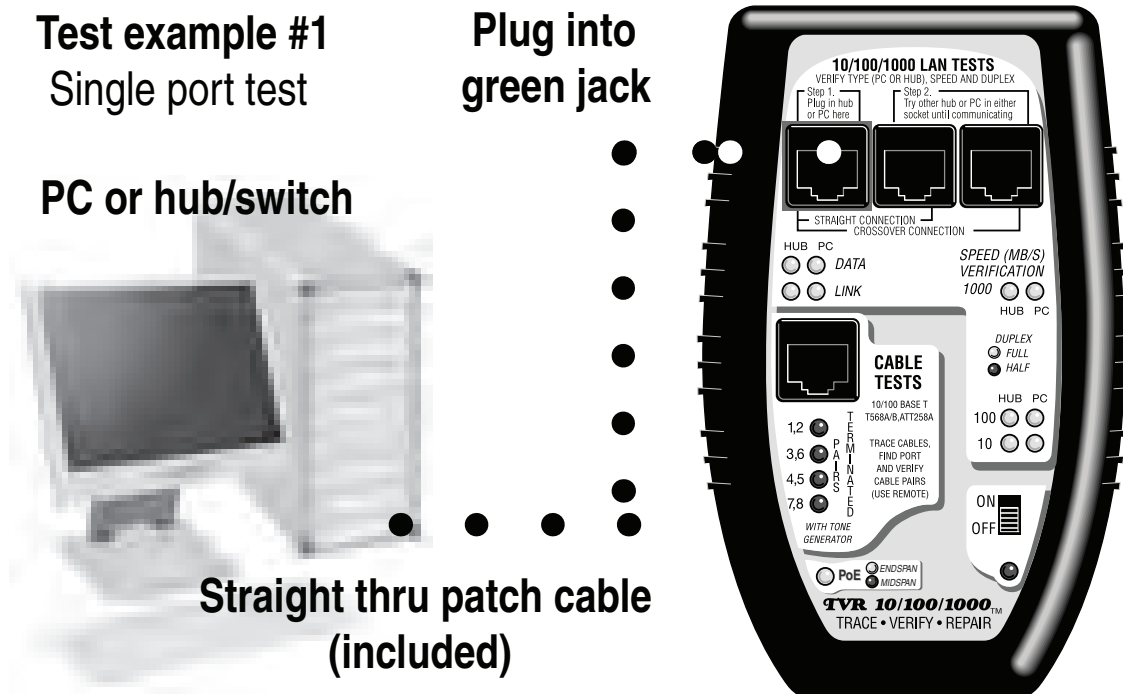
**Test example #1. Using a Single Port test to determine a PC or Hub/Switch's capabilities.** Tests if a LAN port is ON and capable of transmitting; verifies its Device Type (hub/switch or PC); displays its Speed and Duplex (a 10,100,1000 device lights all 3 speed LEDs); and displays PoE. Full duplex includes half duplex.

Equipment required: The TVR1000 Main Unit and a straight thru RJ45 patch cable.

**Step 1: Turn ON tester.**

**Step 2. Make connections:** Connect the LAN device directly to the TVR1000's GREEN JACK using a straight thru RJ45 patch cable.

**Step 3: ACTIVITY AND DEVICE TYPE TEST.** Any activity on the DATA and LINK LEDs indicate that the LAN device is ON and transmitting. The DEVICE TYPE is displayed on the "DATA/LINK" LEDs indicating a "HUB" or a "PC". If it indicates what you expect, all is well. If it indicates the opposite, a crossover cable might exist somewhere between the LAN device and the tester. This is not necessarily bad, but it is something to take into consideration when diagnosing problems that might occur.



**Step 4: SPEED/DUPLEX TEST:** The data rate(s) of 10,100 and 1000 MB/s are displayed on the Main Unit's "SPEED VERIFICATION" LEDs. The color of the LEDs define the duplex (Full or Half). If you are testing a device that is capable of multiple speeds and duplexes, all appropriate LEDs will light.

**Step 5. PoE TEST:** The LED will light if PoE is present (48V).

***Analysis of test example #1:***

**Using the Green jack to verify whether the device is a hub/switch or a PC; the speed/duplex; and if PoE is present .** The first step in determining whether a LAN device is operating and its characteristics is to plug the device into the GREEN JACK. The LEDs on the left side labeled "DATA" and "LINK" display whether a pulse received from the device is from a HUB or PC (the pulse can be a Data packet or a Link pulse). A "PC" is a device that transmits on a pair of wires that use pins 1 and 2 ("1,2"). A "hub" (and switch) are devices that transmit on pins 3 and 6 ("3,6"). The TVR1000 bases its testing on this standard. Consequently, a crossover cable will affect the results of the test. The LEDs on the right column display the speed/duplex and the LED on the lower left displays the presence of PoE.

**Analysis: Using the Green jack for SPEED VERIFICATION.**

For LAN devices to communicate, they both must be capable of operating at the same speed and duplex. Thus, understanding the speed and duplex capabilities of a LAN device is very important. For instance, a device capable of 10,100, 1000 MB/s and full and half duplex will light 3 LEDs (10, 100, 1000), all green (full duplex). "Full duplex" includes half duplex capability. Both columns of LEDs lighted indicates that it is an auto-crossover device (capable of transmitting on either pairs 1,2 or 3,6). If the lower left LED is lighted, it indicates that power over Ethernet (PoE) is present.

If the data rate is less than you expect (e.g. a 100 MB/s communicating at 10 MB/s), look for one of these problems:

- The LAN device is a 10 Base-T port only.
- There is a “Cable Fault.” A cable fault is when a wiring pair is inverted.
- The LAN ports is initialized to 10 MB/s (e.g. the PC was booted while not connected to the 100 MB/s LAN). Some PCs will only boot up to 100 MB/s if they detect a 100 MB/s connection. Perform an inline test between the two devices (see example #2 below).

**Test example #2. Connecting a PC to a Switch (using the *INLINE MODE*).** The TVR1000 can be inserted in between two LAN devices without disrupting LAN communications. Because the TVR1000 can display the device type and speed/duplex of both devices plus simulate a straight thru or crossover cable connection, it helps you to quickly sort out problems. In this example, the Main Unit will 1) test if one LAN device is slowing down the other and 2) see what patch cable (straight thru or crossover) is required to make the correct connection. The TVR1000 lets the two devices negotiate to determine their own speed and duplex.

Equipment required: TVR1000 Main Unit and two straight thru RJ45 patch cables.

**Step 1:** Turn ON tester.

**Step 2. Make the connections:** Plug a straight thru patch cable (provided) between the GREEN JACK and the wall plug that connects to the switch. Use the other straight thru patch cable to connect the middle jack of the TVR1000 to the LAN port on the PC (the middle jack is a straight thru connection to the GREEN JACK). A straight thru connection now exists between the switch and the PC (assuming no crossover cables). *After turning on the tester,*

allow a minimum of 3 seconds between connections (this is the time it takes the TVR1000 to make a reading).

**Step 3. Get them communicating:** Study the "DATA" and "LINK" LEDs. If communicating, a LED will be ON in both columns ("HUB" and "PC"). If not, switch the cable in the middle jack to the rightmost jack (rightmost jack is a crossover connection to the GREEN JACK). For this example we will presume that the straight-thru connection allowed communication (so we don't need to worry about adding a crossover cable to our network).

**Step 4. SPEED/DUPLEX test:** If all is well, a Speed Verification LED will be ON for each device (one for the switch and one for the PC). This is the *negotiated* speed and duplex of the two devices.

**Step 5. Am I slower?:** Study the Speed Verification LEDs and see if

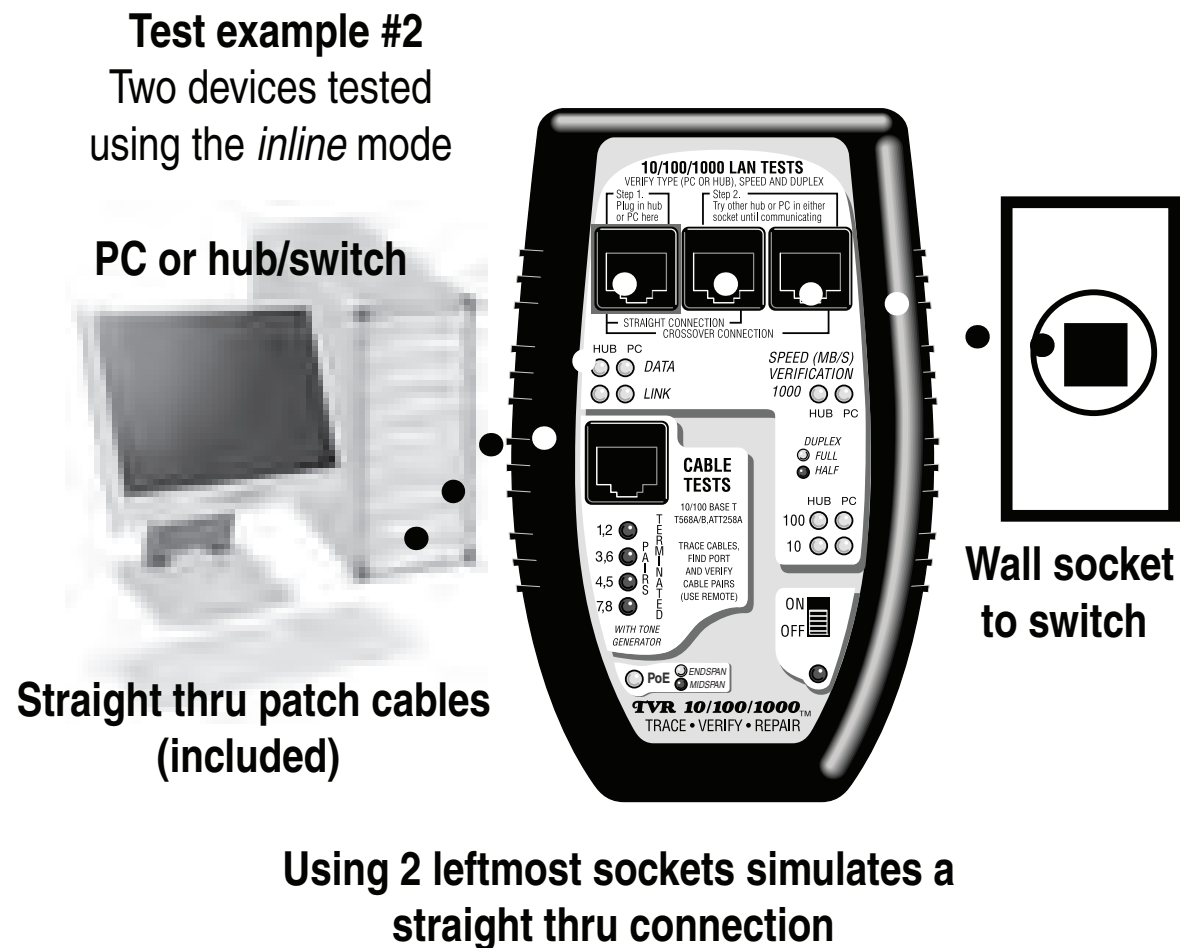
**Test example #2**  
Two devices tested  
using the *inline* mode

**PC or hub/switch**

**Wall socket to switch**

**Straight thru patch cables  
(included)**

Using 2 leftmost sockets simulates a  
straight thru connection



the negotiated speed/duplex of the two devices is slower than the speed/duplex of each individual device (you determine the speed and duplex of the individual devices by plugging them separately into the Green jack as shown in the Single Port test of Example#1). As an example, if one of the devices is 1000 MB/s, full duplex and the negotiated speed between the two devices is 100 MB/s, half duplex, you know that something is pulling the 1000 Base-T device "down". Note: When you remove the TVR1000 from the circuit, remember to cable it correctly. In this example it, the two devices are communicating using the GREEN JACK and the middle jack. A straight thru patch cable is required.

**Analysis of test example #2:** When you plug the two LAN devices into the TVR1000, they attempt to negotiate a common speed and duplex. If they do not communicate immediately, a crossover cable could be required. The TVR1000's three jacks provide the flexibility to quickly create either a straight thru or crossover connection (depending on the jacks you chose). Follow this procedure: Start by plugging the two LAN devices into the two leftmost jacks (making a straight thru connection). For less confusion, it is best to use straight thru patch cables (we provide you two). Be sure the TVR1000 is powered ON before any connections are made. Study the DATA and LINK Pulse LEDs. Each column indicates a DEVICE TYPE (Hub and PC). The object is to select jacks such that both columns of LEDs have a LED ON (both hub/switch and PC). If both columns do not have LEDs on, move the connector plugged into the center jack to the jack on the far right (making a crossover connection between the two devices). Once both columns have a LED lit, the devices are communicating and the required patch cable has been determined (i.e. if the two leftmost jacks are being used, a straight thru patch cable is required to make the connection).

If only one column of LEDs comes on in either jack configuration you are not communicating. If this is the case, unplug both devices from the TVR1000 and then test the devices individually using the Green jack. The device that does not show any activity on the LEDs is causing the problem. If a remote device is showing no activity, there may be nothing connected at the other end of the cable. See Test Example #4 for a quick test for a device connection on the other end of the cable.

Note: When all devices were 10 Base-T, half duplex, two LAN devices linked together operated at 10 MB/s, half duplex. Now there is a mixture of speed and duplex across 10 MB/s, 100 MB/s and 1000 MB/s devices. Their capabilities range from being fixed at one speed and duplex to handling all speeds and duplexes. To determine the speed of a link, a negotiation may take place between the two LAN devices. The negotiation normally consists of a mixture of link pulses and data packets sent between the two devices. As an example, presume unit A (a 100 MB/s, full duplex device) is connected to a unit B capable of 100 MB/s and 1000 MB/s, full or half duplex. Further presume that when unit B is first turned ON its speed is 100MB/s, half duplex (its "default" speed). If typical, unit A will negotiate with unit B and unit B will reconfigure itself for 100 MB/s, full duplex communication. The TVR1000 displays the link pulses and data packet activity as well as the speed/duplex of the link. See Appendix B for further discussion.

**Test example #3. Testing a 100 MB/s switch port for an unknown problem at far end of the cable (not at the switch port).** This test uses the 10/100/1000 LAN TESTS section of the Main Unit to test the speed and wiring of the connection.

**Step 1:** Turn ON tester.

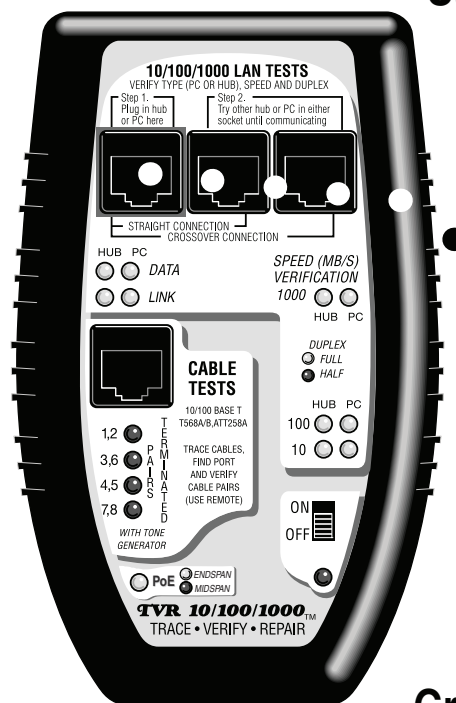
**Step 2. Make the connection:** Connect the switch outlet (at the remote site) to the TVR1000's Main Unit GREEN JACK (use the straight thru RJ45 patch cable that is provided).

**Step 3:** If a Data/Link and Speed/Duplex LED lights, presume the switch and the cabling are good. The test is complete. Otherwise, go to step 4.

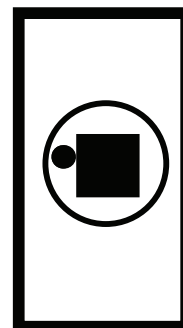
**Step 4:** If no Data/Link LED and Speed/Duplex LEDs light: Plug the Main Unit directly into the switch (without any wall cabling in

### Test example #3

Testing a remote  
switch for activity



**Straight thru patch cable  
(included)**



**Wall socket  
to switch**

**Green jack is connected  
to the switch via the wall socket**

between) and test. You should see activity (a Data/Link LED) and a Speed/Duplex LED. If you don't, the LAN device is faulty. If you do, the cable is faulty.

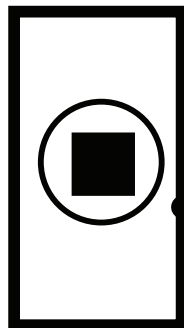
**Test example #4. TEST for Hub/Switch or PC at the far end of a cable using the TVR1000's Cable Test Jack (continuity test).**

Note: This test uses the CABLE TESTS section of the Main Unit to perform its tests. It is a quick way to determine the number of cable pairs connected to the hub/switch or PC (e.g. if switch requires four pairs and only two are connected). Use this test if no activity has been detected by the Data/Link and Speed/Duplex tests. This lack of activity may be caused by a misplaced or disconnected patch cable or the installed cable may be faulty. The power may be turned OFF as well. This connection test is so quick, it should be used whenever there is a lack of activity. The connection test

**CAUTION: Do not plug the Cable Tests jack into PoE. Damage may result.**

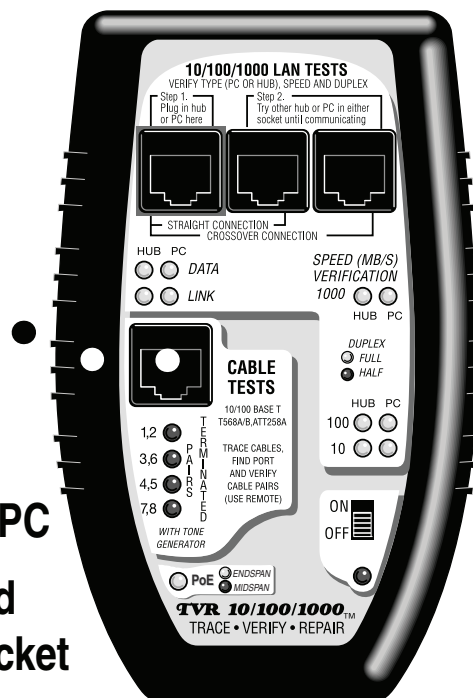
**Test example #4**  
Testing a remote hub/  
switch for continuity

**Straight thru  
patch cable  
(included)**



**Wall socket  
to hub/switch or PC**

**Cable Tests jack is connected  
to the hub or PC via the wall socket**



senses if the far device is connected to the cable by searching for continuity through the device. It does not matter if the far device is powered-up or not.

**Step 1:** Turn tester ON and connect the jack that connects to the hub/switch or PC to the TVR1000's Cable Tests jack as shown.

**Step 2:** LEDs "1,2" and "3,6" as a minimum should be ON, if a device is connected to the far end of the cable. If all four LEDs "1,2", "3,6", "4,5" and "7,8" are ON, that is a good indication that a hub/switch or PC is connected to the other end of the cable and that the installed cable is good.

**Test example #5. Tracing where a cable is located in the wiring closet (or to which LAN port it is connected).** Note: This is a general explanation of using the Remote Probe to trace a tone generated by the Main Unit to locate cables. It is an easy way to determine what hub port your PC's cable is using or to locate a cable in a crowded wiring closet.

**Step 1:** Insert one end of the cable you wish to trace (and/or test) into the TVR1000 Main Unit's Cable Test jack (the jack places a tone and a wiring signal code on the wire).

**Step 2:** Take the Remote Probe to the location where you expect the opposite end of the cable to be located.

**Step 3:** Press the "TRACE" button of the Remote Probe.

Step 4: Move the Remote Probe over the cable. For best results sweep the probe up and down the cable. Listen for the sound of tracing tones. If you hear them, you have located the cable. Tracing tones is usually best on wires that are disconnected from any power source. Existing signals on lines can sometimes interfere with the tone signal.

You will notice that the Main Unit's tone generator circuitry steps the tone from one pair to the next (i.e. "1,2" then "3,6" then "4,5" then

“7,8’). Listening to the missing gaps in the tone signal can sometimes be helpful in understanding a problem.

Maximum sensitivity occurs when the Remote Probe’s tip is held parallel to the conductors carrying the tone. It is normal for the volume to change along a cable's path (volume can change as the cable length changes; as the angle of the probe to the conductor changes; as the signals on or around the cable).

*Caution: electrical cables carry a wide variety of signals. They are dangerous. Telephone circuits employ a –48V battery voltage. When ringing, voltages are much higher (90 V RMS on top of the –48V). Telephone signals should not be on the same cables as LAN signals but exercise caution. If you are unsure of safe procedures, do not continue.*

**Test example #6. Testing the cable’s pair configuration (using the Main Unit and the Remote Probe).** No other tester provides the ability to locate the cable (see tracing, above) and simply plug it into the Remote Probes jack to determine its pairs configuration. This is called the “One step” feature. Note: With this test you can determine if your cable is straight thru or crossover; if it has inverted pairs (cable fault); and what pairs are terminated. To test a cable's pair configuration:

**Step 1:** While leaving the far end of the cable plugged into the Main Unit's Cable Test jack, plug the cable end you just located in test example #5 into the Remote Probe’s RJ45 jack.

**Step 2:** The LEDs on the Remote Probe will tell you the following information about the cable:

**PAIRING:** If pairs “1,2” “3,6” “4,5” or “7,8” are present and are of correct polarity, the pair’s LED will light green. The Remote Probe tests for pairing and polarity according to the AT&T 258A standard

(see Appendix A). See note below for required pairs.

**INVERTED PAIRS:** If any of the pairs are present but have incorrect polarity (i.e. the “1,2” pair is really “2,1”) the pair’s LED will light red. Inverted pairs can slow down or stop a link.

**PAIR NOT PRESENT:** The LEDs will not light, if the pair does not exist or if the pair is shorted across itself.

**STRAIGHT THRU OR CROSSOVER:** If the LEDs light in a top-down order, the cable is wired in a straight thru configuration (e.g. “1,2” to “3,6” to “4,5” to “7,8” indicates a straight thru cable connection. If the LEDs light in a bottom-up order, the cable is wired crossover configuration (e.g. “7,8” to “4,5” to “3,6” to “1,2”) indicates a crossover cable). LEDs not lighting in order indicates pairs may be swapped.

**SHORTED PAIRS:** If a pair is shorted across itself, it will show up as a non existent pair (LED will be OFF). If the short is across pairs it will either light one pair red and the other green (simultaneously) or an individual LED will alternate red and green. Summary: Any red color indicates a wiring problem.

Notes: If pairs “1,2” and “3,6” are not both present, there is no possibility of communication. If pairs “4,5” or “7,8” are not present, data rates maybe impaired (some 100 MB/s systems and all 1000 MB/s require 4 pairs). The Remote Probe will not interfere with an active LAN.

## **Appendix A. Wiring Primer.**

**Twisted Pair Cable:** Base-T LANs are based on a star topology (every PC on the network is linked to a central location). The central location is termed a hub or switch. The cabling is always twisted pair wire terminated with 8 position modular connectors (RJ45).

**PC and Hub/Switch defined:** A “PC” transmits on a pair of wires that use pins 1 and 2 (“1,2”). A “hub” and switch transmits on pins 3 and 6 (“3,6”). The TVR1000 bases its testing on this standard.

**Cable types:** A "straight thru" cable connects a PC to a hub and does not change the wiring of the cable (e.g. pins 1 and 2 are connected to pins 1 and 2, etc). A "crossover cable" swaps the transmit and receive pairs of the connection (pins 1 and 2 are connected to pins 3 and 6). The TVR1000 includes two straight thru patch cables.

**Connecting Devices:** Base-T devices (PCs/hubs/switches) are connected together by connecting the "Transmit pair" from one device to the "Receive pair" of the other. A “PC” transmits on pins 1 and 2 (“1,2”). A hub and a switch transmit on pins 3 and 6 (“3,6”). Because of these pinouts, a PC connects to a hub or switch with a *straight-thru cable*. It follows that two hubs or switches connected together require a *crossover cable* (the same is true for two PCs connected together). **Autocrossover:** Some devices adapt themselves to either straight thru or crossover configuration, depending on what is required. During Single Port Testing, the TVR1000 will light LEDs in both the "PC" and "Hub" columns if a device has autocrossover capability.

**Number of pairs:** All 10 Base-T and most 100 Base-T devices (called 100 Base-TX) use 2 pairs to function but 100 Base-T X4 devices and all 1000 Base-T devices require 4 pairs.

## Summary Twisted Pair (TP) Wire Connection Chart

### Twisted Pair cables connecting:









PC to Hub/Switch	Straight thru
PC to PC	Crossover
Hub/Sw to Hub/Switch	Crossover

Note: Because the Base-T standard has a mix of crossover and straight thru cables, many opportunities arise for the pairs to get “flipped.” The TVR1000 3 jacks can quickly simulate a straight thru and crossover connection to test for the proper cabling solution.

**USOC vs AT&T Wiring Configurations** Of all the combinations of 8 position modular connector wiring schemes, two have become popular enough to gain name recognition status. Of the two, only “AT&T” can be used for 10, 100, 1000 Base-T systems. The difference is the pairing of signals on the cable (pairs are twisted together for noise immunity).









- **USOC paired configuration.** A standard for telephones, this configuration is never used to connect network devices. The pinouts do not match what is required for Ethernet.
- **AT&T paired configuration** (also known as AT&T 258A, EIA (TIA) 568B, Twisted Pair Networks). The older 10Base-T standard defined and required pairs 1, 2 and 3, 6 to be wired but all new cabling almost always includes the other two pairs (4,5 and 7,8). This is because some 100 Base-T schemes and all 1000 Base-T schemes use all 4 pairs. A “crossover” version of “AT&T” is also quite common. Both straight thru and crossover diagrams are shown.

### AT&T 258A (EIA/TIA 568B) STRAIGHT THRU

PIN #		PIN #	WIRE COLOR
1		1	Orange/White
2		2	Orange
3		3	Green/White
6		6	Green
4		4	Blue
5		5	Blue/White
7		7	Brown/White
8		8	Brown





**Colors:** First color is the base color of the cable. The second color is the stripe on the cable.

### AT&T 258A (EIA/TIA 568B) CROSSOVER

PIN #		PIN #	WIRE COLOR
1		3	Orange/White
2		6	Orange
3		1	Green/White
6		2	Green
4		4	Blue
5		5	Blue/White
7		7	Brown/White
8		8	Brown

**Colors:** First color is the base color of the cable. The second color is the stripe on the cable.

## AT&T 258A (EIA/TIA 568B) Signal Definition in Diagram Form

PIN #		POLARITY	FUNCTION
1		(+)	Transmit Data
2		(-)	Receive Data
3		(+)	Transmit Data
6		(-)	Receive Data
4		(-)	Receive Data
5		(+)	Transmit Data
7		(+)	Transmit Data
8		(-)	Receive Data

**Mixing Telephones and Data:** Some installations mix Base-T networks on the same wires that are used in a telephone system. They are subject to the same types of problems that telephone systems have, ranging in difficulty from the typical errors in wiring and connectors to intermittent connections. **Care must be taken to avoid electrical connection between networks and telephone systems.**

**Twisted Pair Cables** TP cable is used for Base-T applications because of its excellent noise cancelling capabilities. Two pairs of twisted pair wire are the minimum required for each computer that hooks to the hub or switch :

- One pair of TP wire to transmit data to the hub.
- One pair of TP wire to receive data from the hub.

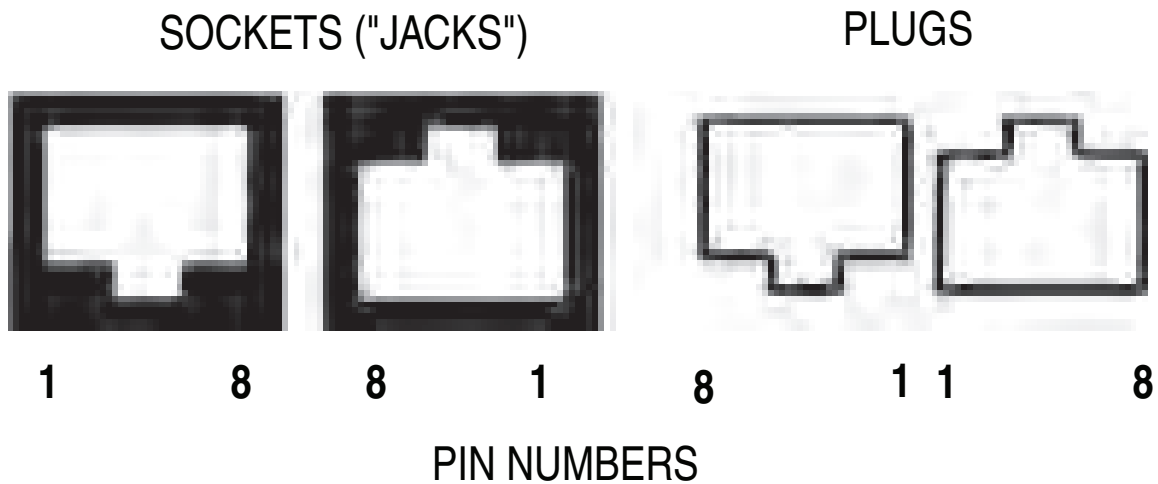
Some 100 Base-T devices (called "T4") require 4 pairs of wires as does all 1000 Base-T devices. These standards require 2 pairs for transmitting data and 2 pairs for receiving data.

To make a proper cable, first choose a twisted pair cable that is adequate for your application. For instance, CAT 5E cable for 100MB and 1000MB applications. Use solid core wire when pulling inside a wall. Use stranded cable ("patch cable") for jumpers.

- Remove the outer jacket of the twisted pair cable exposing about a 6" of wire on each end of the cable.
- Each pair of wire must be twisted together (after crimping, the wire should be twisted right up to the connector).
- Do not make the number one wiring mistake: "Split pairs" (a wire from one pair is swapped with a wire from another pair).
- To minimize mistakes, use a standard color code throughout your project. See the prior pages for the correct connector pin numbers associated with each Base-T pair and the most popular color code.
- Use good quality wire, connectors and tools.

**RJ45 Connectors (sockets and plugs):** The Base-T Standard uses RJ45 sockets and plugs. The RJ45 socket has 8 pins. The pins are numbered 1 to 8. Looking at the socket with insertion key facing down, pin number 1 is to the left.

There are two types of RJ45 plugs: One specifically for CAT6 (has offset contacts) and another for CAT5E and below.



## **Appendix B. 10, 100 and 1000 Base-T Basics**

Base-T LANs connect LAN devices (PCs, hubs and switches) to other LAN devices using twisted pair cable. The speed and duplex of the individual devices (and the proper cable) determine the performance of the LAN. **Speed:** 10Base-T has a data rate of 10 MB/s (million bits per second). 100Base-T has a maximum data rate of 100 MB/s. And 1000Base-T has a maximum data rate of 1000 MB/s (also called "Gigabit"). **Duplex:** Full duplex allows simultaneous transmission in both directions. Half duplex is capable of transmitting in both directions, but only in one direction at a time. Duplex capability varies from device to device but most devices are capable of both half and full duplex.

For two LAN devices to communicate, they both must be operating at the same speed and duplex. 10Base-T devices always operate at 10 MB/s. Many 100 and 1000 Base-T devices, on the other hand, can communicate at multiple speeds. Most LAN devices are capable of "negotiating" down to lower speeds to be compatible with other devices. As an example, it takes two 100Base-T full duplex devices to establish a communication link at 100 MB/s, full duplex. See *100 and 1000 Base-T Link Pulses and Data packets* on the following page for additional combinations of devices.

HUB/SWITCH	PC	SPEED
10Base-T	10Base-T	10 MB/s
100Base-T	10Base-T	10 MB/s
10Base-T	100Base-T	10 MB/s
100Base-T	100Base-T	100 MB/s
1000Base-T	100Base-T	100 MB/s
1000Base-T	1000Base-T	1000 MB/s

**Note: Duplex must also match.** A full duplex device connected to a half duplex device will communicate at half duplex.

**"Hub", "Switch" and "PC" defined:** A "PC" is a device that transmits on a pair of wires that use pins 1 and 2 ("1,2"). A "hub" and "switch" are devices that transmit on pins 3 and 6 ("3,6"). When the TVR1000 senses a link pulse or data packet, it lights the Data and Link LEDs on the faceplate to indicate its source (hub or PC) based on the above standard. "Hub" on the faceplate also means switch.

**Link Pulses and Data Packets:** LAN devices interact with one another using Link pulses and Data packets. The TVR1000 detects and displays both data and link pulses on the DATA and LINK LEDs. The Link pulses and Data packets are different depending on whether the devices are 10, 100 or 1000 Base-T devices.

**10 Base-T Link pulses and Data packets:** 10 Base-T devices synchronize communication with one another first by each sending link pulses (a series of single pulses) followed by any data packets being sent. During quiet time (when there is no data being transmitted) both devices send link pulses causing the Main Unit's LINK LEDs to light. The speed and duplex of the link is displayed on the Speed Verification LEDs.

**100 and 1000 Base-T Link Pulses and Data packets:** In the 100 and 1000 Base-T environment, a LAN device sends a burst of Link pulses (containing setup parameters) to the other LAN device. These bursts continue until acknowledged by the other device (this is termed "negotiation"). Once the negotiation is complete, data packets are sent back and forth. No more link pulses are required as long as the link is not broken. The existence of Link Pulses and Data packets will cause the DATA and LINK LEDs to light. During link pulse and data transmission, the link speed and duplex will be displayed on the Speed Verification LEDs. Notes: Some single speed 100 and 1000 Base-T devices do not send link pulses (just data packets). Also,

some devices are programmable, allowing you to "force" their speed and duplex. "Forced" devices, likewise, may not send link pulses. *Because the TVR1000 uses link pulses to determine the speed and duplex, if there is no link pulse, no speed LEDs will light. This does not mean that the devices cannot communicate. It means that the TVR1000 cannot detect the details about the device. Fortunately, most LAN devices constantly provide link pulses.*

**Common cable problems:** The cable category (Cat 5, Cat 5E, etc.), the number of twisted pairs in a cable and the correct fabrication of the cable all affect the communication capability of a network. For instance, 10Base-T only requires two pair cables. Two standards exist for 100Base-T. One requires two pair cables and the other requires four wire pair cables. 1000Base-T requires 4 pairs. If a two pair cable is used when four pair cables is required, a slow connection will be permanently established. Another common cable problem is caused by inverted pairs: A pair exists but the pins are inverted (e.g. 1,2 is 2,1). Make sure you use the proper cable type. Cat 5E cable is required for 100 MB/s and 1000 MB/s speeds.

LAN type	Cable Pairs Required			
10Base-T	1,2	3,6		
100Base-T (Type 1 or TX)	1,2	3,6		
100Base-T (Type 2 or T4)	1,2	3,6	4,5	7,8
1000Base-T	1,2	3,6	4,5	7,8

As is shown in the above table, 10Base-T or 100Base-T (Type 1 or TX) LAN ports use two pair cables. 100Base-T (Type 2 or T4) and 1000Base-T LANs require all four pairs. It is best to use a minimum of Cat 5E cables with all four pairs to insure compatibility with all three types of Base-T LANs.

If there is a short or open on pairs 1,2 and 3,6 all communications will be prevented. If there is a short or open on pairs 4,5 or 7,8 the data rate may drop.

A faulty cable with missing or faulty pairs 4,5 or 7,8 may cause the data rate on that cable to drop. If this faulty cable is between a PC and hub or switch, all data going to and from that single PC will be at a slow rate. If the faulty cable is between two hubs or switches then communications will be quick at times and slow other times. Communications between PCs connected to the same hub or switch will be quick. Communications between a PC on one hub or switch across a faulty cable to a PC on another hub or switch will be slow. This type of problem can be very difficult to find without a TVR1000.

**Real World Certifier:** If your job requires testing the speed parameters of a cable (is it Cat 5E? is it Cat 6?) and printing test results, take a look at the Byte Brothers Real World Certifier at [www.bytebrothers.com](http://www.bytebrothers.com). It has all of the features of the TVR1000 plus additional troubleshooting capabilities that might be helpful in your job.

## **Appendix C. Ways to minimize LAN problems.**

- Use Category 5E cable (rated at 1000 MB/s).
- Connect all four pairs when installing cables.
- Use straight thru connections for installed cables.
- Install all cables using standardized color code.
- Use color coded patch cables with all four pairs wired.
- Use TVR1000 to test each cable as it is installed.

**Preferred Cables.** The preferred wiring configuration for Ethernet connections is based on the AT&T 258A standard (also called EIA/TIA 568B). See Appendix A for the pinouts of the cable.

### **Two wrongs do not make a right!**

Wire all sockets and cables according to the standards. This will save countless hours of troubleshooting time.

Do not deviate from the standard cable pin outs. i.e. when testing a cable be sure that both ends of the cable adhere to the standard straight thru pin out and standardized wire color code.

When you find a missing wire on an installed cable. Open the nearest wall jack and check that it is wired correctly according to color code. If the nearest wall jack is correct, go to the other wall jack to correct the problem. Be sure both ends are wired correctly.

If the near end wall jack is wired correctly, do not attempt to correct pinout errors made on the other jack by swapping wires on the correct wall jack. This mixes pairs, which makes LANs unreliable may cause LAN ports to drop to low data rates causing bottlenecks in the LAN operation. **Wire both sides of cables correctly and remember "two wrongs do not make a right."**

## **Appendix D. Self test and battery replacement**

**Testing the Main Unit:** The “10/100/1000 LAN Test” section of the Main Unit is equipped with a self-test feature that is automatically activated when the unit is powered ON. Self-test progress is indicated by a series of sequentially flashing LEDs. If the TVR1000 passes the test, all LEDs will be left OFF, except the *green* power ON LED. If the unit continues to self-test or the power LED is *red*, it is time to replace the 9V battery. The Main Unit has a battery saver feature (no activity in 30 minutes shuts OFF the tester).

The Main Unit's “Cable Tests” section's LEDs are tested by connecting a *Straight thru* patch cable (included) between the Main Unit's “Cable Tests” jack and the Remote Probe's “Cable Tests” jack. The 4 LEDs on both units should light in “Straight” order.

If you suspect a problem with the Main Unit, replace the battery (weak tone generator, dim LEDs, etc.). The battery compartment is located in the lower-back of the Main Unit. Remove the snap-fit cover. Use a 9V alkaline battery (NEDA type 1604A).

**Testing the Remote Probe:** To test the Remote Probe's tone detection capability, hold the probe's tip next to the Main Unit's “Cable Tests” jack and depress the “Trace” button. A tone should be heard (having a short patch cable connected to the Main Unit's jack will amplify the tone). If weak, replace the battery. To test the Probe's “Cable Tests” jack, perform the same test as described for the Main Unit (above).

To replace the battery, remove the two screws holding the probe's battery cover in place. The battery cover is located on the lower back of the probe. Use a 9V alkaline battery (NEDA type 1604A). When replacing the cover, do not overtighten.