# FC-Series AI

**FC-Series-AI, FC-Series-AI-R.**

# Release Notes

## Firmware v.3.0.0.15






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**Document History**

| Revision | Date | Comment |
|---|---|---|
| 100 | July 2023 | v1.0.0.7 |
| 110 | October 2023 | v1.0.0.13 |
| 120 | August 2024 | v3.0.0.10 |
| 130 | March 2026 | v3.0.0.15 |



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# 1. Firmware Version

This Release Notes document covers the **v3.0.0.15 firmware** for the **FC-Series-AI** cameras.

## 1.1 Firmware Version Details and Download Locations

| | |
|---|---|
| **Firmware** | v3.0.0.15 |
| **FC-Series-AI Download URL** | FC-Series AI Thermal AI Analytics Camera \| Flir |
| **FC-Series-AI-R Download URL** | FC-Series AI-R Thermal AI Analytics Radiometric Camera \| Flir |



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# 2. Flir Discovery Network Assistant Tool

Flir's Discovery Network Assistant (DNA) tool provides initial setup and parameter maintenance for the Flir Security range of cameras.

**Important**

DNA version 2.3.0.33 and later support the FCB-Series-AI cameras; earlier versions might not.



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# 3.Compatibility List

The following list contains the products, software, and platforms supported by this release:

| Product/Platform Name | Description |
|---|---|
| Flir FC-Series-AI cameras | All FC-Series-AI and FC-Series-AI-R cameras. |
| Flir Discovery Network Assistant | Version 2.3.0.33 and later. |
| Operating System | Windows 11. |
| Web browsers | The camera's web page fully supports the latest version of Google Chrome® and provides limited support for the latest version of Mozilla Firefox®. |
| United UVMS | Latitude 9.2.3.1121 and later |
| Third Party VMS | Avigilon, exacqVision, Genetec, and Milestone XProtect |
| ONVIF® Test Tool | v23.12 |

**Note**

This firmware version is intended solely for use with the specified devices and should not be applied to other devices or purposes.



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# 4. Firmware Details

## 4.1 Fixed: Missing ONVIF Events when Using PullPoint Subscription

An issue was identified where certain ONVIF events were not delivered when the camera operated under PullPoint Subscription, particularly during high-volume or burst event conditions. The event queue handling logic has now been improved to ensure reliable, consistent, and correctly ordered event delivery to VMS subscribers. This fix enhances overall ONVIF event stability and prevents loss of critical notifications.



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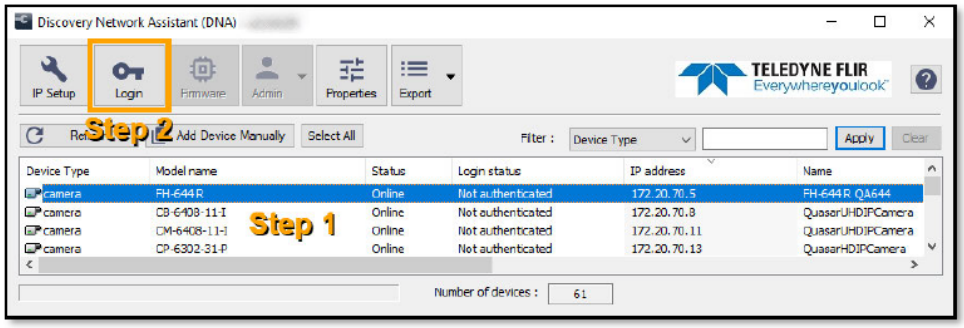
# 5. Upgrading the Camera Firmware

Before upgrading the camera firmware, download it from the camera's support page at FLIR Support Center, or using the links provided in Section 1 of this document.

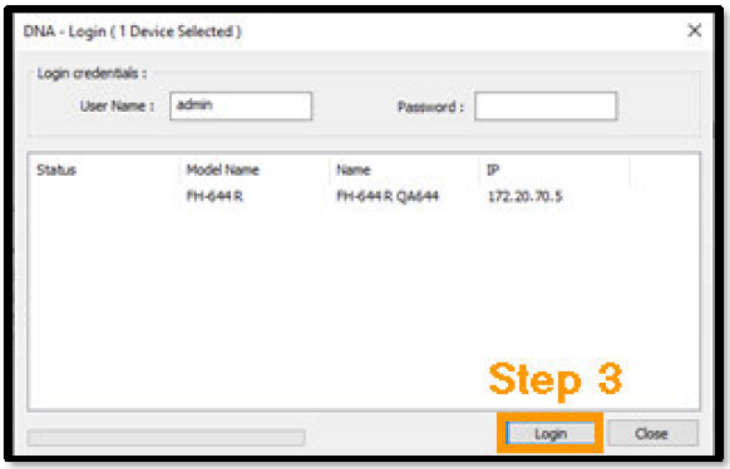
The camera firmware can be upgraded using the DNA tool (version 2.3.0.35 or later). The DNA tool offers the advantage of enabling batch upgrades and providing an efficient upgrade process.

## 5.1 Upgrading the Camera Firmware Using the DNA Tool

1. Open the DNA tool and select the camera(s) you are upgrading from the Discover List.




2. Authenticate the camera:
   a. Click **Login**.
   b. In the **DNA - Login** window, make sure *admin* is the Username, type the password for the admin user (default: admin), and then click **Login**.



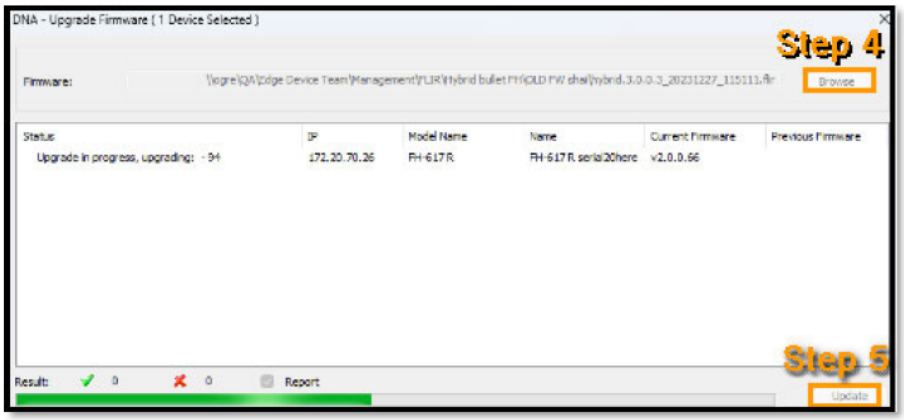

   c. Once the Status indicates **OK**, select **Close**. The camera login Status in the Discover List will now display as Authenticated.

3. From the Discover List, select the camera again and select **Firmware**.



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4. In the **Upgrade Firmware** window, check the camera's current firmware version. If upgrading is necessary, click on **Browse** and then select the new firmware file.




5. Click **Update**.



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# 6. Disclaimer

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